

December 9, 2020

Press Release

**BRPL To Organise Delhi's 1st 'online' Special Lok Adalat
Lok-Adalat being organised in association with Delhi State Legal Services Authority**

- **Being organised on December 12 and 13 at the Permanent Lok Adalat 3 at Vikaspuri**
- **100% online Lok Adalat for the benefit of consumers**
- **Amicable and on-the-spot settlement of power theft cases**
- **All participants, including Hon'ble Judges, Court/discoms officials and consumers to connect virtually**

New Delhi: Adapting to the 'new normal' in the wake of Covid-19, BSES Rajdhani Power Limited (BRPL) is organising an 'online' Special Lok Adalat for an amicable on-the-spot settlement of power-theft cases in South and West Delhi. Being organised in association with the Delhi State Legal Services Authority (DSLISA) on December 12 and 13 between 10 am and 3 pm at the Permanent Lok Adalat (PLA) 3 at Vikaspuri, this is the first 'online' Lok Adalat for the resolution of power-theft cases in the national capital.

Consumers desirous settling their power-theft cases can use this opportunity for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any court of law or are yet to be filed in any Court of Law shall be taken up by the Lok Adalat.

Online participation

Consumers can either participate in person or through their advocates / authorised representatives through the online mode. Even if a person does not have access to the internet, he/she can still participate in the Lok Adalat by coming-down to the PLA 3, Vikaspuri and availing the virtual hearing facility being organised at the venue.

To participate in the online Lok Adalat, all consumers / litigants will have to register prior to the Lok Adalat at the PLA 3, Vikaspuri by sending an email to brpl.epla@relianceada.com or by calling 49209419. Moreover all consumers will be required to submit their photo Id and a copy of their theft bill. Lawyers and authorised representatives will need to submit an authorisation letter on behalf of the client / consumer.

In the interest of the safety of the participants, all the Hon'ble Judges of the PLA court, court staff, accused / consumers and BSES officials will simultaneously participate from the safety of their homes.

According to a BSES spokesperson, “Apart from ensuring reliable power-supply, BSES has launched a host of digital services for consumer convenience. The latest entrant to join the digital bandwagon is Permanent Lok Adalat (PLA). Since June 2020, BRPL and BYPL have resolved around 4000 cases pertaining to power-theft and billing disputes, almost all of them virtually through the E PLAs. This online Lok Adalat will further boost the amicable resolution of power-theft cases through the virtual mode”.

“The exercise is a win-win for everybody. For the customers, it means an opportunity to amicably settle their cases and an escape from a prolonged and expensive legal process. For an over worked judiciary, it means some burden off their Courts. For BSES, it means, more people coming into the billing net”-**added the spokesperson.**

On-the-spot reconnection/ new-connection

After setting the case, consumer will also have the option of paying the dues online. For convenience, BRPL will also facilitate consumers to apply online for on-the-spot re-connection / new-connection, after ‘settling’ the case and paying their dues online the Lok Adalat. Post their settlement orders, customers will be given sufficient time to pay their bills.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCTD.

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