

July 8 2020

**Press Release  
Monsoon Advisory**

**BSES Fully Geared For The Monsoons**

**Simple precautions & maintaining social distancing with electricity infrastructure will go a long way in keeping Delhi citizens safe**

- **Monsoon action plan has an integrated approach**
- **Undertaking measures to minimise moisture related breakdowns**
- **In case of an emergency or a power disruption, consumers can reach BSES through:  
· BRPL: 19123, BYPL: 19122, WhatsApp, Mobile App and SMS**
- **Power theft by hooking can be a serious safety hazard, especially during the monsoon months**

New Delhi: After weeks of hot and humid days, the monsoons are finally here. Besides bringing respite from the scorching heat, the rainy season also brings its own set of unique issues and challenges. Adhering to simple safety guidelines and maintaining social distancing from electricity infrastructure, BSES and its consumers together can help ensure safe and incident free monsoon season.

Some of the unique problems during monsoons are water-logging, strong winds uprooting trees, falling branches that damage electricity installations resulting in outages. In order to safeguard human lives and equipment, at times, it also becomes necessary to switch off the electricity supply to an affected area as a precautionary measure.

**Gearing up for the Monsoons**

To ensure that over 44 lakh customers of BSES enjoy an incident free power supply, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL), are undertaking all possible measures. The discoms' monsoon action plan has an integrated and proactive approach, which is not only aimed at ensuring consumers' or installations' safety, but also is aimed at minimizing the down time of power supply arising out of exigencies during monsoon.

BSES discoms are fully geared for the monsoons by undertaking extensive preventive maintenance. To reduce the incidence of moisture related breakdowns, active measures have been taken to minimise the accumulation of moisture in the Grids and Panels.

- Height of the foundation (base) of transformers in low-lying areas increased to safe levels

- Prevent water logging that in turn may create seepage and moisture in the switchgear
- Proper fencing around all plinth and pole mounted transformers

## **Advisory for customers**

Due to water-logging, chances of electricity related mishaps are high during the monsoon season. Simple precautions will help the consumers stay safe:

- Stay away from electrical installations like electricity poles, sub-stations, transformers, streetlights etc.
- Caution children from playing near electricity installations, even if they are barricaded. Advise them not play in parks that are water logged.
- Get entire wiring in your premises thoroughly checked and tested by the Licensed Electrical Contractor.
- Put off the main switch in case there is water logging or leakage observed in the meter cabin. Put on the main switch only on ensuring that all faults have been rectified properly.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps
- Keep a “Tester” at home. If a switch is wet, do not touch it. First use a “Tester” to check if there is an electricity leakage. If need be, call your electrician
- Prune the trees in your garden that are close to electricity wires and cables

## **Power Theft**

Power-theft by way of hooking into an electricity system poses a serious safety hazard, especially during the monsoon months. Invariably these ‘hooked on’ wires are not insulated or properly fixed, in case of windy or rainy weather, they can fall-off, and cause grievous injury or even fatalities. BSES appeals to all citizens of Delhi to please report and convince people not to illegally draw electricity by hooking on to mainlines or electrical road side equipment.

## **Unplanned Digging**

Another reason for outages is unplanned digging for road repair or to lay cables/ pipelines. This not only causes outages (sometimes for long duration), but can also be a serious safety threat – especially during the rainy season - for the area residents/passersby, as also for the workers involved in the digging. For your safety, if you dig or come across digging, please inform BSES.

## **Handy numbers**

In the event you notice any fallen cable, pole or exposed wiring or an emergency please inform us on 19123 (for South & West Delhi) and 19122 for (East & Central Delhi) areas. In case of a disruption in power-supply, you can reach BSES through multiple options.

	BRPL	BYPL
Call-Centre (Toll-free)	19123	19122
Mobile App	Download from Google Play and App Store	
WhatsApp	#NC<space>9 digit CA no. and send it to 9999919123	# NC <SPACE> 9 digit CA No. and send to 8745999808
SMS	BESRP<space> NC<space> 9digit CA N and send to 5616107	BESYP<space> NC<space> 9digit CA N and send to 5616108

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