# SAMUAD





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**NOVEMBER - 2016** 

# The Samvad Quiz: Win attractive prizes

Here's your chance to win surprise gifts! Just read this issue of Samvad. Answer simple questions. Get a chance to participate in the lucky draw. It's easy, Isn'tit?

How many Net Metering connections has BSES energised so far?

Ans: (a) 100

(6) 150

(c) Over 200

On which number should BYPL consumers WhatsApp videos and photographs of power thefr?

Ans: (a) 85888 92156

(b) 399 99 808

BYPL's Zero Balance Scheme for its 16 lakh consumers started on ....

Ans: (a) 30 September

(b) 1 October

(c) 1 November

Send in your answers to bypl.quiz@relianceada.com with your Name, Mobile No, Address and CA Number. Five lucky consumers (who have sent correct answers)- each from East and Central Delhi areas - will get surprise gifts. Your names will also be published in the January issue of Samvad, Last date of entries is November 30, 2016.

## **BSES** scores a Double Century with Solar Connections

BSES has become the first discom in India to energise over 200 (206 to be precise) Rooftop Solar Net Metering connections with a sanctioned load of over 7 MW. Another 50 connections with a sanctioned load of around 1.5 MW are in the process of being energised.

## Benefits of Rooftop Solar Net Metering

- Rooftop solar net metering allows consumers to generate electricity for self-consumption and sell any surplus electricity beyond their own use to the discom as per **DERC** guidelines
- Typical consumers recover their Return on Investment on Rooftop Solar Net Metering within 7 to 9 years

Interested consumers may Email with their CA Number & Contact Details at netmetering.bypl@relianceada.com

## Reach us if you face power outages

Telephone: 399-99-808

From your registered phone number call on 393-99-808, for power datage press 1, for IVRS based services choose uption 2. Your request will be registered automatically. If you are not calling from a registered number then punch your CA number your request will get registered.

#### SMS: 5616108

Type BSESYP space, write NC (No Current), space, Type 9 digit CA number (BSESYP—NC—CA No) and sondition 561-51-08.

#### Mobile App

Download the App from www.bsesdeinl.com/Google Play. Dlick on the App, enter 9 digit CA number, select the service and register the request/ complaint.

## Zero Balance Scheme:

Get a chance to win iPhones, AC's, Washing Machines and more



BYPL has launched a "Zero Balance Scheme" for its consumer's w.e.f October 1, 2016. It will continue till March 31, 2017. Under the scheme, consumers who pay their bills/ dues/ arrears on time will get a chance to win attractive prizes. The only condition being that their balance should be zero at the end of each month.

### Mega Lucky Draw

A Mega Lucky Draw will be organised in April, 2017, where eligible consumers will get a chance to win iPhone, LED TV and five star appliances like ACs, Washing Machines, and Refrigerators.

#### New Year Bonanza

That's not all. A New Year Bonanza will be held in January, 2017, where eligible consumers can win attractive prizes.

#### Monthly Draw

There's more. In addition to these, there will be monthly draws, where consumers can win LED Bulbs and PVR Cinema coupons.

For more details, please call on 399 99 808 or contact your Division's Customer Care Centre.

Now, send us power theft related videos/ photographs with location details on WhatsApp 🕒 85888 92156. Your identity will remain confidential.

> At Your Service 24X7 : 399-99-808, Call 8010930719 if somebody asks you for bribe for electricity related work

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