

...a joint venture with GONCTD

March - April 2011



BSES wishes you Happy Holi! Happy Easter! and Happy Baisakhi!

HindustanTimes

HINDUSTAN TIMES, NEW DELHI THURSDAY, FEBRUARY 03 2011

POWER FIRMS TO RAISE LOAD AND BILL YOU

Avishek G Dastidar

letters@hindustantimes.com

NEW DELHI: In a development that could mean a more stable power supply in future, though possibly at a higher cost, the Capital's power companies on Wednesday got the legal go-ahead to enhance the load of those consumers in the habit of using more than what is sanctioned to them.

The Appellate Tribunal on Electricity ruled in favour of the companies, who have been fighting the Delhi Electricity Regulatory Commission for the right to enhance load on their own

Typically, each household has a sanctioned load of 1-2 KW. But nearly all of them use 3-4 KW, due to the use of appliances such as geysers and ACs. This causes overload and breakdown of the grids and transformers, leading to power supply disruptions and faster wear and tear of infrastructure.

"This will help us build a more robust network that sees fewer breakdowns due to overloading and the life of our infrastructure will also improve," said Gopal Saxena, CEO of BSES Rajdhani, Delhi's biggest power company.

CONTINUED ON PAGE 17

But for this to happen, Delhiites may have to pay a slightly fat-

ter power bill.

If your load is enhanced, your security deposit would go up by R600 for every additional kilowatt (KW) of power you consume and you would also have to pay a monthly fixed charge of R12 per KW.

Wednesday's judgement affects almost all power consumers in the city since domestic consumers don't usually get their sanctioned load enhanced to what they actually use, either out of ignorance or to avoid paying a higher security deposit and fixed charges per month.

A consumer using more than the sanctioned load for three months a year will be eligible for automatic load enhancement. It applies only to those who have under-declared their load.

We are listening...dial BYPL - 399-99-808

Help Save Power, Save Earth! Please SWITCH OFF non-essential lights voluntarily on Saturday, March 26, 2011 from 0830-0930 PM



Beware of Imposters!

Customers are requested to note that no BYPL staff or representatives visiting your residences is authorised to accept any cash transactions on account of BYPL. All enforcement fines, penalties and other commercial payments are to be made only at designated BYPL offices.

Customers are advised to ascertain and verify the identity of persons, claiming to be from BYPL, who visit their premises. If in doubt or you notice anything suspicious, please immediately alert the nearest BYPL office, call 399-99-808, or dial 100 and inform the local Police.

Register for SMS Alerts and **Bill on Email**

Help us serve you better! Please register your mobile number and email id for handy SMS alerts on billing, payment details and 'Bill on Email'. Alternatively, call our 24x7 helpline number 399-99-808, or write to us at bypl.customercare@relianceada.com.

Vishisht Sahayogi meet



BYPL' 3rd annual Vishisht Sahayogi meet was organized on February 17 at the Poorva Sanskritik Kendra, Laxmi Nagar. During the meeting, senior management of the company led by the CEO, Mr Ramesh Narayanan, shared the company's achievements, deployments, plans, and customer care initiatives. During the interaction, gueries and concerns of the Vishisht Sahayogi's were also addressed.