MARCH- 2019

## **BSES Lok Adalats settled over** 3000 power theft cases

The district Court of Karkardooma, Saket and Dwarka along with the Permanent Lok Adalat Building at ITO, were buzzing with a lot of activity on the second weekend of the month of February. There was a sea of people from all walks of life who had come to the Lok Adalats to avail on-thespot settlement of their power-theft cases.

Organised by BSES in association with Delhi State Legal Services Authority (DSLSA), the Lok Adalats managed to settle over 3000 cases.

## **BYPL** bags prestigious CII awards

BYPL has been conferred with "CII **Award for Customer** Obsession 2018" for its Customer Centricity Services along with special recommendation for 'Leveraging Digital technologies for Superior Customer Experience'. With this, BYPL has become the first power distribution utility to bag this coveted honour.



The award was presented by Mr Nalin Kohli, Chairman, CII National Committee on MSME Council and Start-up Council and Mr Kiran Karnik, CII National Committee on Telecom and Broadband.

## **FEEDBACK**

Send in your feedback to: Corporate Communications, BSES Yamuna Power Limited. Registered Office: Shakti Kiran Building, Karkardooma, Delhi-110032, CIN:U40109DL2001PLC111525.

Tel: 011-399-97-111/399-99-273,

E-mail: bypl.Feedback@relianceada.com,

Website: www.bsesdelhi.com

## Fire Clearance Certificate must for connection in buildings over 15 meters in height



For getting a new electricity connection in a building which is more than 15 meters in height, the applicant needs to have a Fire Clearance Certificate with him/ her. This is mandatory as per the regulations of DERC and Building Byelaws of Master Plan of Delhi













GIVEUP all non-essential lights on Saturday, 30 March 2019 from 8:30pm to 9:30pm.

#SwitchOff

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earthhour.in

#GIVEUP

#GiveBack

Register 'No Supply' complaints through convenient options like Mobile App, Toll Free and Helpline Numbers













