

December 6, 2016

Press Release

BRPL in association with DSLSA to organize Special Lok Adalat

Hassle-free and on-the-spot settlement of power-theft cases on December 10 and 11

- **Lok Adalat to help consumers (in South and West Delhi) settle cases quickly in an inexpensive manner**
- **It goes a long way in reducing pressure on the Courts**
- **Cases pending in any Court of Law or yet to be filed to be taken up**
- **Paperless Lok Adalat to save over Rs 30,000 A4 size sheets, equivalent to over 4 trees**

In response to consumers' requests, BSES Rajdhani Power Limited (BRPL) in association with Delhi State Legal Services Authority (DSLSA) is organizing a two-day 'special' Lok Adalat on Saturday December 10 and Sunday December 11. The Lok Adalat will be organized at the premises of the District Court, Saket, from 10 am onwards.

The two-day Lok Adalat will provide BRPL customers/ litigants residing in South and West Delhi , a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any Court of Law or are yet to be filed in any Court of Law will be taken up by the Lok Adalat.

Customers desirous of settling their power theft cases can either attend in person or through their Advocates / Authorised representatives. They should carry their Photo Id and a copy of their theft bill.

Moreover, keeping with BRPL' pro-environment policies, this two-day Lok Adalat promises to be "green" and an environment friendly affair. BRPL and DSLSA are taking special care to make this Lok Adalat a paperless one. There will be no physical movements of files. All relevant case documents and files will be accessible from the 24 computers that will be deployed for the purpose. This two-day "green" paperless Lok Adalat is expected to save over 30,000 A4 sheets.

Announcing the Lok Adalat, BRPL spokesperson said, "The last six Special Lok Adalats have seen around 10,000 cases of Value of over Rs 60 crores getting resolved on the spot. We are expecting a good response to this Lok Adalat as well. 12 Courts will be set up to resolve cases in the quickest possible time. BRPL is also making special arrangements, like setting up 12 Help Desks – manned by specially trained officials - to hand hold each consumer and to make their experience as hassle free as possible."

"We appeal to consumers of South and West Delhi to make full use of this opportunity to settle their power theft related grievances in an amicable manner. It also gives them a chance to escape from a time consuming and expensive legal process and come in the billing net by applying for legal connections. Such Lok Adalats go a long way in reducing the burden on the courts"- **added the spokesperson.**

Post their 'settlement orders', customers will be given sufficient time to pay their bills at the designated BRPL Enforcement offices and issued No Dues Certificate.

To ensure the success of the Lok Adalat, BRPL is taking all possible steps to inform eligible customers through various channels. Besides sending letters / notices, the company is also running radio spots on popular FM station.

BRPL & BYPL are premier distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCTD.

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