

12 February, 2018

Press Release

**BSES Lok Adalats not only a great hit, but also a great a leveller
Settle over 3,000 cases with a value of Rs 29 crore**

- **Over 30,500 cases with a value of Rs 230 crore settled in BSES Lok Adalats so far**

Fancy cars like Mercedes', BMW's Honda Accords, Maruti Breeza's jostled for parking space with more humble modes of transports like Motorcycles, Scooters and even Cycles over the weekend at the District Courts Saket, Dwarka and Karkardooma. No, they were not there to get a glimpse of a celebrity, but to avail on-the-spot settlement of their power-theft cases at the Lok Adalats organised by BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL).

The Lok Adalats organised by BRPL and BYPL in association with Delhi State Legal Services Authority (DSLISA) were not only a great hit, but also a great leveler. They managed to settle over 3000 cases with a value of around Rs 29 crore.

This was the second Lok Adalat organised by BSES discoms in the last couple of months. Breaking all previous records, the Lok Adalats organised in December 2017 had settled over 5600 power theft cases with a value of around Rs 50 crores. The last 19 Special Lok Adalats, including the latest ones have resolved over 30500 cases with a value of around Rs 230 crores.

On-the-spot settlement

The Lok Adalats provided BSES customers/ litigants residing in South, West, Central and East Delhi, a one-time opportunity, for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that were either pending in any Court of Law or are yet to be filed in any Court of Law were taken up by the Lok Adalats.

Moreover, keeping with BSES' pro-environment policies, these Lok Adalats were a "green" and an environment friendly affair. BSES and DSLISA took special care to make this Lok Adalats paperless.

Post their 'settlement orders', customers were given sufficient time to pay their bills. Further, cash counters were set-up, enabling the customers to pay their bills on-the-spot. They can also pay at the designated BRPL/BYPL offices. BSES also facilitated consumers to apply for on-the-spot re-connection / new-connection, after 'settling' the case and paying their dues at the Lok Adalat.

Win-win proposition

According to a BSES spokesperson, "The exercise was a win-win for everybody. For the customers, it meant an opportunity to amicably settle their cases and an escape from a prolonged and an expensive legal process. For an over worked judiciary, it meant some burden off their Courts. For BSES, it meant, more people coming into the billing net"



BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

Follow BSES on Facebook and Twitter



www.facebook.com/bsesdelhi



<https://twitter.com/BSEDELHI>