



CSR SPARSH 2017-2018 AT A GLANCE



3000
BENEFICIARIES

250
BENEFICIARIES



17049
BENEFICIARIES



2930
BENEFICIARIES

175
BLOOD DONORS



1000
CLOTHES
DONATED



DIRECT BENEFICIARIES - 24000

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BYPL Free Diagnostic Health Camps

At the six BYPL Health Camps organised in May, 766 people availed free medical consultation and medicines. In total 153 children, 384 women and 229 men availed the free services, details are as follows:

Date	Venue	Beneficiaries
03/05/2017	Trilokpuri Dispensary	122
08/05/2017	GB Pant Grid	104
09/05/2017	Shastri Park Grid	114
16/05/2017	Quresh Nagar	115
18/05/2017	Old Mustaffabad	146
24/05/2017	Kotla Gaon	165



BYPL Business Teams and MSK Instructors meet

As new Mahila Shiksha Kendra (MSK) instructors have been inducted in new locations meetings were arranged with the MSK instructors and Business Teams in

- Vasundhara Enclave on 17MAY with their two instructors who run their MSKs in Rajvir Colony Harijan Basti
- Yamuna Vihar on 22MAY with their 10 instructors operating in Janta Colony, Seelampur, Chauhan Bangar and Shastri Park
- Mayur Vihar on 25MAY with their 8 instructors operating in Kalyanpuri, Khichripur, Chilla Gaon, Kotla Gaon and Shashi Garden

Apart from the Business Manager the MSK instructors were also introduced to the Customer Care Officers and advised to keep in touch with them in case they need any assistance with local electricity related issues in their areas.

The instructors were all encouraged to inform MSK beneficiaries on the need to make timely payments, energy conservation, use of energy efficient appliances, safe use of electricity. Business Managers also assured the MSK instructors that they would be given all assistance in quickly solving their meter or connection related queries if they ever approached the local division offices.



BYPL applauds YVR Vocational Training beneficiaries

On 24th April, certificate giving away ceremony was organized for the beneficiaries of the Vocational Training Courses supported by BYPL at the Dwarkapuri Grid. The vocational trainings in Cutting & Tailoring and Beauty Therapy & Hair Styling were provided by NGO partner - Datamation Foundation Charitable Trust in Janta Colony, Yamuna Vihar.

Yamuna Vihar CO Arvind Chaudhary, CCO Nidhi Dewan and Dwarkapuri Grid colleague Inder Singh attended the function. Beneficiaries eagerly shared how they and their families have benefited from their undertaking the vocational training course offered by BYPL. Most of the beneficiaries live in the nearby Janta Colony area of Yamuna Vihar.



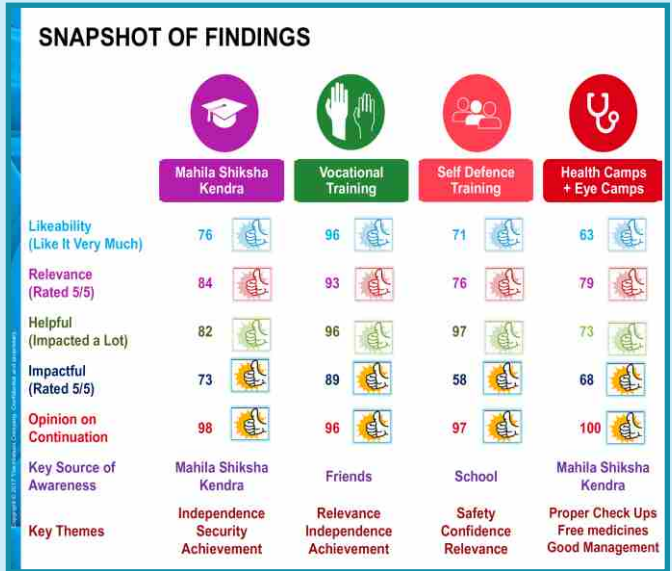
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BYPL CSR activities gets a big thumbs up from beneficiaries!

BYPL commissioned Nielsen, a leading market research agency to provide insights by conducting a survey to assess overall impact of the CSR activities carried out in the past three years. The enthusiastic responses provided are indicated in the chart given alongside.

The verdict in a nutshell was - BYPL should continue with its various CSR activities. The company should again organise Self Defence trainings and also look at organizing more activities centered around education and welfare of children in the disadvantaged societies.



BYPL free diagnostic Health Camps

In June BYPL organized two Health Camps at Trilokpuri Dispensary and GB Pant Grid Dispensary. Free medical consultation and medicines were provided to 192 beneficiaries. In total 14 children, 90 women and 88 men availed the free medical services.

As June 26 - Int'l day against Drug Abuse fell on a holiday - on June 28, with NGO SPYM (Society for Promotion of Youth & Masses) BYPL conducted an awareness session on the ill effects of drug abuse at its Health Camp.



21 June - Int'l Day of Yoga was celebrated at all 40 BYPL Mahila Shiksha Kendra



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Central Delhi Business Teams & MSK Instructors Meet

In July, meetings were arranged in Daryaganj, Chandni Chowk and Paharganj with the new Mahila Shiksha Kendra (MSK) instructors and the business teams. These meetings in the commercial offices are arranged so that both MSK instructors and the local teams get to know each other and understand how BSES functions. Meetings were held as follows:

- Daryaganj on 11JULY with 11 instructors who run their MSKs in Jama Masjid, Durjana House, LNJP Colony, Ajmeri Gate, Turkman Gate areas.
- Chandni Chowk on 25JULY with their seven instructors operating in Gali Shahtara, Punjabi Phatak, Farash Khaana etc.
- Paharganj on 25JULY with their two instructors operating in Marwadi Basti.

Apart from the Business Manager the MSK instructors were also introduced to the Customer Care Officers and advised to keep in touch with them in case they need any assistance with local electricity related issues in their areas.

The instructors were all encouraged to inform MSK beneficiaries on the need to make timely payments, energy conservation, use of energy efficient appliances, safe use of electricity. Business Managers also assured the MSK instructors that they would be given all assistance in quickly solving their meter or connection related queries if they ever approached the local division offices.



Free Diagnostic Health Camp

BYPL organised a free medical camp at Kotla Gaon in Mayur Vihar 1&2 Division providing free consultation and medicines to 146 beneficiaries. MSK centre was used as the venue for the medical camp. In total 43 children, 61 women and 42 men availed the free medical services.



175 Units - BYPL Blood Donors Set New Record

BYPL Blood donors set a new record this summer by donating 175 units. This is the highest number of blood units donated in the camps organised by BYPL in 15 years.

Camp Venue	Partner/ Hospital Blood Bank	Camp Date	Registered Donors	Actual Donors
Shankar Road (SRD) Business Office, Delhi	Ram Manohar Lohia Hospital	05-07-2017	63	47
GT Road (GTR) Business Office, Delhi	GTB Hospital	06-07-2017	57	41
Karkardooma (KKD) Head Office, Delhi	Dr. Hedgewar Arogya Sansthan	07-07-2017	96	87
Total			216	175

BYPL CSR Team salutes the enthusiasm and generous spirit of all colleagues who participated and special thanks goes out to:

- Business Managers: Srajan Mangal - SRD and Arvind Kumar - GTR
- SCADA Team led by Mukesh Dadich
- GIS & Data Centre Team
- BP Saini for encouraging Enforcement Team
- Nikunj Malik for encouraging GTR MMG Team
- JP Agarwal for encouraging Audit team
- IT/O&M/ Admin/ C&M/ KCC team members
- Customer Care Officer Ashmi Jarrel, GTR and Executive Nazmin, SRD
- Administration team led by Rajesh Sharma and the Office Superintendents at Shankar Road, GT Road Business Offices and KKD Head Office



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BYPL Free Diagnostic Health Camps

In August, BSES Yamuna Power Limited (BYPL), reached out to 2616 beneficiaries through 21 health camps organised in Central and East Delhi locations. NGO partner PHD Rural Development Foundation conducted 18 camps and three camps were held with other NGO partners.

Date	Camp Venue	Division	Beneficiaries
01.08.2017	Peeli Mitti Road	Yamuna Vihar	120
01.08.2017	Quresh Nagar Library	Paharganj	145
02.08.2017	Chauhan Patti Pusta Sonia Vihar	Karawal Nagar	120
02.08.2017	Kotla Gaon, Trilokpuri	Mayur Vihar	123
03.08.2017	GB Pant Grid	Daryaganj	122
03.08.2017	Seelampur Basti Vikas Kendra CBJ Blk	Yamuna Vihar	143
04.08.2017	Khichripur Block 8, Near BYPL S/STN & Park	Mayur Vihar	121
08.08.2017	Grid near Jama Masjid	Daryaganj	112
09.08.2017	D Block Pandav Nagar, Nr Mother Dairy	Laxmi Nagar	121
10.08.2017	BYPL O&M Office Ram Nagar	Daryaganj	123
11.08.2017	FBLOCK Sundar Nagri	Nand Nagari	125
17.08.2017	BYPL Shastri Park Grid	Yamuna Vihar	123
18.08.2017	Chilla Village Near School	Mayur Vihar	122
21.08.2017	Idgah near Motia Khan BYPL Grid	Paharganj	125
22.08.2017	BYPL Seelampur grid Near Gurudwara	Yamuna Vihar	126
23.08.2017	BYPL Kanti Nagar Grid	Krishna Nagar	124
24.08.2017	BYPL Bhagirathi Grid	Karawal Nagar	128
25.08.2017	Rajvir Colony Harijan Basti	Vasundhara Enclave	124
29.08.2017	Gandhi Nagar, Near Shiva Statue	Krishna Nagar	121
30.08.2017	Ramesh Park	Laxmi Nagar	122
31.08.2017	Shashi Garden, Opp Khokha Patti	Mayur Vihar	126
TOTAL			2616



75 Women Empowered Through BYPL Vocational Training Programme



On 23rd August, certificates were given to 75 young women on completion of the six month vocational training programme in Cutting and Tailoring conducted by NGO partner HAQ Educational and Social Welfare Society (HAQ) and supported by BYPL CSR.



Paharganj Business Manager Nirad Gupta and O&M Manager Amit Prakash handed out certificates and starter kits to the beneficiaries. The function was attended by representatives from RWAs, social workers, Delhi Police, parents and relatives of the 75 beneficiaries.

Five sewing machines were also given to the top three participants and two lucky dip winners.

Since March 2016, BYPL CSR has supported HAQ to successfully conduct three vocational training batches in Paharganj.

In all, 225 women from EWS families have received their certificates and are now empowered to earn their livelihood.



Independence Day Celebrations at BYPL Mahila Shiksha Kendra



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Free Diagnostic Health Camps

In September, BYPL continued to reach out to the public through its free diagnostic health camps. In total at the 22 Health Camps 2695 beneficiaries benefited from free medical consultation and medicines. Details of the camp are as follows:

Date	Camp Venue	Division	Beneficiaries
01.09.2017	Bahadur Garh Road Dispensary	Paharganj	122
04.09.2017	Sonia Vihar Ram Leela Park	Karawal Nagar	121
04.09.2017	Kotla Village	Mayur Vihar	152
05.09.2017	Peeli Mitti Road, Nr Police Booth	Yamuna Vihar	125
06.09.2017	Khichripur Block 8, Near BYPL S/STN & Park	Mayur Vihar	120
06.09.2017	GB Pant Grid Dispensary	Daryaganj	115
07.09.2017	Grid Near Jama Masjid	Daryaganj	121
08.09.2017	D Block Pandav Nagar, Nr Mother Dairy	Laxmi Nagar	122
11.09.2017	F-Block Sundar Nagri	Nand Nagari	123
12.09.2017	Shastri Park Grid	Yamuna Vihar	122
12.09.2017	Quresh Nagar - HAQ NGO	Paharganj	117
13.09.2017	Ramesh Park	Laxmi Nagar	130
14.09.2017	Seelampur Basti Vikas Kendra CBJ	Yamuna Vihar	118
14.09.2017	Idgah near Motia Khan BYPL Grid	Paharganj	123
15.09.2017	Kotla Village, Near Gujjar Bhawan	Mayur Vihar	112
18.09.2017	BYPL 66 KV Bhagirathi Grid	Karawal Nagar	122
19.09.2017	BYPL Seelampur Grid Near Gurudwara	Yamuna Vihar	120
20.09.2017	Rajvir Colony	Vasundhara Encl	125
21.09.2017	Chimni Mill	Pahar Ganj	122
25.09.2017	Chotti Masjid	Pahar Ganj	120
26.09.2017	Shashi Garden opp Khokha patti	Mayur Vihar	121
27.09.2017	Gandhi Nagar Near Shiv Statue	Krishna Nagar	122
TOTAL			2695

BYPL 60 MSK instructors meet

Since August, BYPL has increased the number of Mahila Shiksha Kendra (MSK) operating in its area from 40 to 60. A small get together was organised to enable all the 60 instructors to meet up for the first time and share their experience of becoming BYPL MSK instructors on September 11, at the BYPL GB Pant Grid. Instructors were informed to spread the word about energy efficiency, safe use of electricity etc amongst the MSK beneficiaries. Small tokens of appreciation were also given to the instructors.



BYPL supports a new batch of 175 women for Vocational Training



New vocational training courses have commenced for 75 women at Paharganj and 100 women at Janata Colony, Yamuna Vihar. **BYPL's NGO partner HAQ Educational Welfare Society** will be offering six months training in Cutting and Tailoring at Paharganj similarly **NGO partner Datamation Foundation** will be offering 3 months training in Cutting and Tailoring at Janata Colony in Yamuna Vihar. Through these vocational training courses BYPL hopes to train women to become self sufficient and capable of supplementing their families income.



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Over 3000 people benefit from BYPL free medical and free eye check-up camps

In October BYPL, conducted 14 free health camps with NGO partner PHD RDF. At these camps 1742 people benefited from the free medical consultations and free medicines.

Additionally, BYPL also organised five eye camps with medical team from I-Care Hospital Noida and reached out to 1297 people. In all 901 reading glasses and 907 eye drops were provided free to the beneficiaries. Details of the five eye camps are as follows:

Date	Camp Venue	Division	Beneficiaries
09.10.2017	BYPL Seelampur grid Near Gurudwara	Yamuna Vihar	222
10.10.2017	Trilokpuri Dispensary	Mayur Vihar	262
11.10.2017	GB Pant Grid near L.N.J.P Hospital	Darya Ganj	321
23.10.2017	Dwarkapuri Grid	G T Road	266
30.10.2017	Shastri Park Grid	Yamuna Vihar	226
Total			1297



60 MSK instructors attend awareness session on combating Leprosy

In October, an awareness session on leprosy was conducted for the 60 BYPL Mahila Shiksha Kendra (MSK) instructors. Mr Sushil Kumar, CEO Netherland NGO NLR Foundation and his team gave a talk on myths associated with Leprosy and how early detection is the key to eradicating this dreaded disease. MSK instructors were also encouraged to inform people that all public health clinics offer free medication for controlling leprosy and that people should avail these facilities.



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Over 4400 people benefit from 29 BYPL Free Medical and Eye Check-up camps

In November BYPL, through its CSR SPARSH outreach programme organised 24 free health camps with NGO partner PHD RDF, HAQ Educational & Social Welfare Society and Datamation Foundation Charitable Trust. At these 24 camps 2796 people benefited from the free medical consultations and free medicines.

As in October, BYPL again organised five eye check-up camps in November with medical team from I-Care Hospital Noida and reached out to 1633 people.

In the five eye camps 1169 free reading glasses and 1126 free eye drops were distributed to the beneficiaries. Over 150 people were detected with cataract and other eye/vision problems and were advised to seek medical help from the eye hospitals in the area.



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Over 2200 people benefit from 18 BYPL Free Medical Camps

In January BYPL, through its CSR SPARSH outreach programme organised 18 free health camps with NGO partner PHD RDF, HAQ Educational and Social Welfare Society, Datamation Foundation Charitable Trust and Sofia. At these 18 camps, over 2250 people benefited from the free medical consultations and free medicines.



BYPL staff donates warm clothes for the needy

In a warm clothes collection drive conducted between January 10-19, BYPL staff in all 14 Divisions donated more than 1000 warm clothes for the needy. The collected clothes were handed over directly to beneficiaries in JJ clusters or through NGOs operating in BYPL area for further disbursements to the needy.





Mahila Shiksha Kendra organize 28 neighbourhood rallies

BYPL Mahila Shiksha Kendra (MSK) instructors conducted 28 neighbourhood rallies in their areas, in February to spread the word about energy conservation and promoting prompt payment of energy bills.

In Daryaganj Division, ten neighbourhood rallies were taken out at: Phatak Ram Kishan Chitli Kabar, Haveli Azam Khan, Gali Sayyad Wali, Kucha Bakullah, Gali bhishtiyar, Gali Kucha Chelan, Gali Madarsawali, Pahadi Imli - Matia Mahal, Kucha Tara Chand - Tirahe Behram Khan and in LNJP colony.

In Chandni Chowk and Paharganj Divisions, six neighbourhood rallies were taken out at: Gali Rajan &

Phatak Dhobiyar Farsh Khana, Ahata Kale Sahib Ballimaran, Gali Shatara Ajmeri Gate, Nabi Karim - Quila Kadam Sharif.

In Yamuna Vihar Divisions, seven neighbourhood rallies were taken out at: Jaffrabad Street no 41, Seelampur E16/KB Block, Chauhan Banger Gali No 5, Shastri Park, F Block, Brahmpuri, M Block Gali No 13, Seelampur, CPJ Block Maujpur - 2H Gali No7.

In Mayur Vihar and Vasundhara Enclave Division, five neighborhood rallies were taken out at Chilla village, B Block Indira Camp - Kalyanpuri, Bismill Camp - Shashi Garden and B Block- Rajveer Colony.



At Seven BYPL Medical Camps 880 people avail free medical help

BYPL CSR Sparsh organised seven free medical camps in February. Five camps were organised with NGO Partner PHD-RDF and a camp each with NGO Partner Sofia Education and Welfare Society at Old Mustafabad and with NGO Partner Datamation Foundation Charitable Trust at Kotla Village. Over 880 people availed of the free medical consultation and free medicines at these seven camps.



175 BYPL supported women receive their Vocational Training Certificates

BYPL helped 175 young women get trained in "Cutting and Tailoring" to enable them to supplement their family income by taking up tailoring assignments in their own neighbourhoods. NGO Partner Datamation Foundation Charitable Trust trained 100 women at the centre in Janta Colony and NGO partner HAQ Educational & Social Welfare Society trained 75 women at the Qasabpura, Quresh Nagar centre. Certificates were given out to the successful candidates in the presence of the Yamuna Vihar Business and O&M team at Dwarkapuri Grid on 7 February.

Subsequently, on 28 February, certificates were presented to 75 successful candidates in the presence of the Paharganj Business and O&M Team and RWA representatives at Rahimia Public School, Quresh Nagar.



MSK instructors meet with Business Teams

Meetings between the new Business Managers posted to Yamuna Vihar and Vasundhara Enclave and the Mahila Shiksha Kendra instructors operating in their division were organised. Of the 20 instructors in Yamuna Vihar 18 met with the Business Manager - Arvind Choudhary and CCO Neetu Luthra on 7 February at the function held in Dwarkapuri Grid. Similarly on 22 February, the two MSK instructors in Vasundhara Enclave division met with the Business Manager Pratyush Gupta. At these meetings, MSK instructors were assured of all help by the business teams and were asked to inform all about energy conservation, electrical safety, advantages of regular payments as also to inform people to resolve pending disputes in the Special Lok Adalat held in February.



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BYPL CSR SPARSH programme - Over 24000 benefit in FY 2018

BSES Yamuna Power Limited (BYPL) through CSR SPARSH initiatives carries out customer outreach programmes by undertaking activities in the focus areas of - Promoting Education and Promoting Health. BYPL CSR activities, in line with the CSR rules, caters to the underprivileged living in our distribution area of East & Central Delhi.

Promoting Health: BYPL conducts 148 Health and Eye Camps with NGOs

BYPL has successfully conducted 110 health camps with NGO partner - PHD Rural Development Foundation and another 28 camps with other charitable hospitals and NGO partners like HAQ, DFCT, Sofia & Society for Promotion of Youth & Masses - SPYM reaching out to 17049 men, women and children in BYPL area.



Through 10 Eye camps conducted with NGO partner Ishwar Charitable Trust and the medical team from I-Care Hospital, BYPL reached out to 2930 men and women and over 300 people were diagnosed with cataract and advised to contact hospitals for surgeries at the earliest.

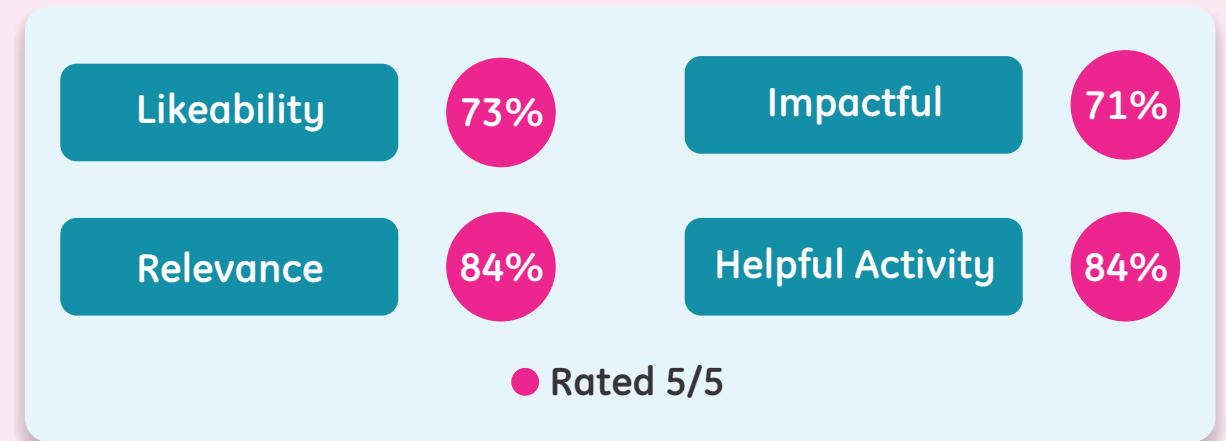


Additionally, BYPL colleagues also donated and distributed 1000 warm clothes in January 2018 amongst the needy.



BYPL CSR initiatives score big in Nielsen Survey

Snapshot of findings of Nielsen Impact Assessment Survey of BYPL CSR Sparsh activities 2014-2017, based on responses by beneficiaries of MSK, Self Defence Training, Vocational Training, Health and Eye Camps.



Promoting Education: Vocational Training

BYPL through its NGO partners HAQ Educational and Social Welfare Society (HAQ) in Paharganj Division and Datamation Foundation Charitable Trust (DFCT) in Yamuna Vihar Division supported vocational training in cutting and tailoring for 350 women.



Promoting Education: Mahila Shiksha Kendra (MSK)

BYPL has engaged the services of NGO partner Dhanpatmal Virmani Education Trust and Management Society to run MSK in the low income clusters of division Yamuna Vihar, Daryaganj, Chandni Chowk, Paharganj, Mayur Vihar and Vasundhra Enclave. As of August, number of MSK centres increased from 40 to 60. In the year, we have enrolled 3000 women at our MSKs for a six month functional literacy classes where they are being taught to read and write.

