a joint venture with GONCTD

OCTOBER - 2018

Have your KYC updated

As per the directive of the Delhi government, consumers are requested to have their details updated in BYPL.

After having their details updated, they will receive timely information about planned shutdowns in their area. Consumers will also get information related to latest services and offers offered by BYPL.

You can easily update your particulars through the following mediums:







Field visit by discom executive



Visiting customer care office



Easy to apply:







Log-on to ww.bsesdelhi.com or call: 39999808 / 19122



Power Theft is a Social Menace!

Its price is paid by honest consumers

If you come across power theft, listen to your conscience and report it!

You can shoot the video / photograph and What's App it to BYPL along with the details of the premises on: 85888 92156

Your identity will be kept confidential.

GO CASHLESS: PAY YOUR ELECTRICITY **BILL ONLINE / THROUGH MOBILE APP**

Convenience....Anytime, Anywhere... Save Time



Net Banking | Credit/Debit Card

Mobile / E-Wallet | And Much More

Please visit www.bsesdelhi.com for more details

FEEDBACK

Send in your feedback to:

Corporate Communications,

BSES Yamuna Power Limited.

Registered Office: Shakti Kiran Building,

Karkardooma, Delhi-110032,

CIN:U40109DL2001PLC111525,

Tel: 011-399-97-111/399-99-273

E-mail: bypl.Feedback@relianceada.com,

Website: www.bsesdelhi.com

Work on maintenance and upgrading of network begins

BYPL has always endeavored to provide reliable and quality power supply in their area.

As part of the overall preparation and to ensure reliable network operations during the ensuing summer months, BYPL has started undertaking planned shutdowns for carrying-out preventive maintenance and upgrading of the local network. This is a standard practice throughout the world.

Like all machines, electricity infrastructure also needs periodic maintenance. In the case of Delhi, the need is compounded on account of the increasing power demand and an extreme climate, which takes a toll on the electricity infrastructure.

To minimise the inconvenience to our consumers, this activity is undertaken during the lean winter months. And, information related to shutdowns is shared with RWAs, civic representatives and consumers.





Register 'No Supply' complaints through convenient options like Mobile App. Toll Free and Helpline Numbers









Call 24x7 011-399 99 808



5616108



Power theft related 8588892156

No Supply complaints 8745999808

