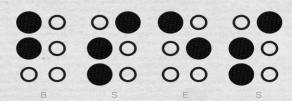


SAMVAD



ELECTRICITY BILLS

now in Braille.

BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) are committed to all their consumers.

This World Braille Day – January 4, 2023,
BSES became the 1st discom in the city to launch a bill in Braille.

Moreover, along with the new bill format, BSES has also launched the upgraded and voice-enabled accessible mobile phone app - and door-step services for the visually-impaired.



voice-enabled
MOBILEAPP
ease-of-access
for the
visually-impaired



door-step services for the visually-impaired

This will empower them to better understand the various components of the bill and avail the full suite of BSES services from the comfort of their homes.

Avail these services with an easy registration process.

	BRPL	BYPL
Call-Centre (Toll-free)	19123	19122
Mobile App	BRPL Power App	BYPL Connect
	(by clicking the icon - Help Desk for Visually Impaired)	
Door Step Services	Through the BSES Mobile App and the Call Centre	
Email	brpl.customercare@relianceada.com	bypl.customercare@relianceada.com





Powering Delhi.
Setting Benchmarks.
Empowering Consumers.