

FOLLOW SIMPLY TIPS TO STAY SAFE DURING THE RAINY SEASON

Much to everyone's delight, Monsoons are here again! With them, Monsoon also brings with itself, its own set of unique problems and issues due to water-logging. Chances of electricity related mishaps and incidents are especially high during the monsoon season. Simple precautions will help you stay safe and go a long way in ensuring incident free monsoons.

- Stay away from all electrical installations like electricity poles, sub-stations, transformers, streetlights etc
- Caution children not to play near them, even if they are barricaded.
- Do not touch electrical appliances with wet hands
- Keep a "Tester" at home. If a switch or a wall of your house is wet, do not touch it. First use the "tester" to check if there is an electricity leakage. If the need be, call your electrician.
- Install an Earth Leakage Circuit Breaker (ELCB) to help avoid shocks and mishaps.



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- Attractive buy-back schemes from leading brands like Atomberg Technologies Pvt. Ltd, Halonix Technologies Pvt. Ltd and Ram Ratna Electricals Limited.
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- Buy upto 2 BLDC fans without the buy-back offer*

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*Terms and Conditions Apply

*Discount on MRP

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 an electricity connection
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Don't let your guard down in the fight against Covid-19!

Just because the restrictions have once again started to ease, does not mean that the danger of Covid is over. It is not. Measures to stay safe that were true a few months ago still provide safety from Covid. For complete protection, take precautions even after vaccination!

Wear mask **Wash / sanitise hands frequently**

Maintain social distancing **Get vaccinated** **Go Digital**

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STAY HOME. STAY SAFE

Help us to rectify a power outage at the earliest!

Often, a power-cut is on account of tripping of a MCB / ELCB of a premises & not a network fault

We at BSES strive to ensure uninterrupted power-supply to our consumers. At times, there can be a power outage for a variety of reasons. Like you, we also endeavour to restore your power-supply on priority.

Do you know that basic information provided by you at the time of registering a complaint helps us immensely? Before registering an electricity complaint, we request you to please check the following at your premises. At times, the issue can be as simple as tripping of a MCB / ELCB or blowing of a Fuse.

Step	Check	Situation	Action / Outcome
Step 1	Electricity at your neighbour's place, streetlight (during the night) and neighbourhood	If they have electricity and you don't	Go to Step 2
		If they also don't have electricity	Register a complaint
Step 2	MCB / ELCB / Fuse	If it has tripped / fuse blown	Switch-it on (or fix the fuse) - Electricity restored
		If it is tripping (or fuse blowing) repeatedly <i>(In both the above cases, please try and find-out the reason for the tripping. More-often than not, an electric appliance may have caused the tripping)</i>	Call your local electrician
		If ELCB/MCB / Fuse are fine	Go to Step 3
Step 3	Electricity Meter	If the meter has electricity (Display is ON or any LED is glowing)	Discom's power supply is normal. It's an internal fault, call your electrician
		If the meter does not have electricity	Register a complaint



You can register a 'No Current' complaint through

WhatsApp	Simply type 'Hi' & send it to 8800919123
BRPL Power App	Download from Google Plays Store / App Store
SMS	BSESRP <space> NC <space> your 9 digit CA No and send to 5616107
Call Center	19123 (Toll Free)