

January 14, 2020

Press Release

**BYPL To Organise 1st 'Special 'hybrid' Lok Adalat in East and Central Delhi
Lok-Adalat being organised in association with Delhi State Legal Services Authority**

- **Cases will be settled amicably and on-the-spot at the Lok Adalat**
- **Over 11000 notices have been issued**
- **Highest number of cases are from Daryaganj, followed by Yamuna Vihar**
- **Unique hybrid model to ensure safety, seamless connectivity and faster resolution**
- **Last 23 Lok Adalats have amicably resolved over 37,000 cases**

New Delhi: BSES Yamuna Power Limited (BYPL) has partnered with the Delhi State Legal Services Authority (DSLISA) to organise the first special 'hybrid' Lok Adalat in East and Central Delhi for amicable and on-the-spot settlement of power-theft cases. Being organised on Sunday, January 17, 2021 between 10 am and 3 pm, this Lok Adalat is a unique blend of online and offline participation to ensure safety of the consumers and officials, seamless connectivity and faster resolution of the cases.

Consumers desirous of settling their power-theft cases can use this opportunity for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any court of law or are yet to be filed in any Court of Law shall be taken up by the Lok Adalat.

Registration and participation

To participate in the special 'hybrid' Lok Adalat, all consumers / litigants desirous of settling their cases have to pre- register themselves at the local BYPL customer care centre, nearest to their place of residence. Consumers will be allocated a specific time-slot. On the day of the Lok Adalat, they will have to reach the BYPL Circle Office at the allocated time, either in person or through their advocates / authorised representatives.

At the venue, all the cases will be taken-up at the virtual courts, where all the participants, including the Hon'ble Judges and the Court officials, will join virtually through video conferencing.

Number of cases

Over 11,000 of notices have been sent to BYPL customers/litigants with regards to the Lok Adalat. Of these, the maximum numbers of cases are from the Daryaganj and Yamuna Vihar Divisions. These are followed by the Paharganj, Chandani Chowk and the Nand Nagri divisions.

Divisions	Daryaganj	Yamuna Vihar	Paharganj	Chandani Chowk	Nand Nagri
Cases	2412	2115	1618	1006	822

According to a BSES spokesperson "These special events help resolve cases quickly. This exercise is a win-win for everybody. For the consumers, it means an opportunity to amicably settle their cases and an escape from a prolonged and expensive legal process. For an over worked judiciary, it means some burden off their Courts. For BSES, it means, more people coming into the billing net. Infact, 37,000 cases have been resolved in last 23 Special Lok".
On-the-spot reconnection/ new-connection

After setting the case, consumer will also have the option of paying the dues either online or offline as per their convenience. For convenience, BYPL will also facilitate consumers to apply online for on-the-spot re-connection, after 'settling' the case and paying their dues at the Lok Adalat. Post their settlement orders, customers will be given sufficient time to pay their bills.

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCTD.

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