

July 8, 2015

Press Release

Monsoon Advisory

Simple precautions go a long way in keeping Delhi safe

- BSES fully geared for monsoons by undertaking extensive preventive maintenance
- Undertaking measures to minimise moisture related breakdowns
- Power theft by hooking can be a serious safety hazard, especially during rainy season
- BSES advises consumers to keep a "Tester" handy at home
- In case of emergency (fire & shock and streetlights complaints), call 1800-10-39707 (BRPL) and 011-41999808 (BYPL)

Monsoon has arrived. Besides bringing respite from the dreaded heat-wave, the rainy season also brings its own set of unique problems. Adhering to simple safety guidelines, BSES and its customers together, can help ensure safe and incident free monsoon season. In order to safeguard human lives and equipment, it also becomes necessary to switch off the electricity supply to an affected area as a precautionary measure.

To ensure that BSES' over 34 lakh customers enjoy an incident free power supply, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL), are undertaking all possible measures. BSES discoms are fully geared for the monsoons by undertaking extensive preventive maintenance. To reduce the incidence of moisture related breakdowns, active measures have been taken to minimise the accumulation of moisture in the Grids and Panels.

Advisory for customers

Due to water-logging, chances of electricity related mishaps are high during the monsoon season. Simple precautions will help the consumers stay safe:

- Stay away from electrical installations like electricity poles, sub-stations, transformers, streetlights etc.
- Caution children from playing near electricity installations, even if they are barricaded
- Caution children from playing in parks that are water logged
- Do not touch electrical appliances with wet hands
- Keep a "Tester" at home. If a switch is wet, do not touch it. First use a "Tester" to check if there is an electricity leakage. If need be, call your electrician

According to a BSES spokesperson, "We urge all residents to alert BSES in case somebody comes across fallen trees / branches on electricity wires due to rain or strong winds. If you see any sparking in the meter box or any electricity poles, please do not touch them: you could get an electric shock. Call our 24-hour help line nos.- 1800-10-39707 (BRPL) and 011-41999808 (BYPL). This will enable us to take prompt corrective action."

Power Theft

Power-theft by way of hooking into an electricity system often poses a serious safety hazard, especially during the monsoon months. Despite BSES putting-up insulated conductors (instead of the bare conductors), anti-social elements indulging in power theft by puncturing the over-head electricity cables. They also illegally hook on to our systems - jeopardizing their lives and of people around them. Invariably



these 'hooked on' wires are not insulated or properly fixed. These wires can fall-off and cause grievous injuries or even fatalities in windy/ rainy conditions.

BSES appeals to all citizens of Delhi to report / resist and convince people not to illegally draw electricity by hooking on to electrical wires. Citizens and RWAs are requested to immediately alert BSES for necessary action.