



Local /individual faults

There can be several reasons for outages. Often they are on account of local or individual faults. If your premises / lane / campus does not have electricity, but the vicinity / neighbour has, then it is a local/individual fault.

- Check your MCB/ELCB. If it has tripped, reset it. If it again trips, please call your local electrician
- If the meter display is glowing (LED is blinking), CHECK the MCB and call your local electrician, if required

You can reduce incidence of local faults through the following:

- Ensure house wiring has proper protection – use proper rated MCBs / ELCBs
- Tree branches touching electrical wires can cause sparking / trippings and voltage fluctuation. If you come across such wires, inform BSES
- Report power theft as it can lead to local faults

- Stop entry of anti social elements in sub-stations. If required, inform BSES/ Police
- Theft of oil from transformers can cause outages / fires. If you come across such instances, inform BSES



BRPL and TERI partner to promote rooftop solar and energy storage solutions

BRPL and The Energy and Resources Institute (TERI) have signed a MoU to jointly explore collaboration opportunities at utility level for capacity building programs and conducting research on Solar Rooftop PV, Energy Storage Systems, Electric Vehicles, Energy



Efficiency, Demand Side Management and Smart Grid technologies. It was signed by Mr Amal Sinha (CEO, BRPL) and Mr. AK Saxena, (Senior Fellow & Director (Electricity & Fuels Division), TERI). The initial duration of the MoU is for two years.

Pay your bills; get free insurance of Rs 1 lakh

All BRPL consumers who pay their three consecutive electricity bills before the due date are eligible for free accidental coverage of Rs 1 Lakh. All you have to do is pay your bills through Paytm. The scheme will continue till August 15, 2018. Call 399 99 707 or log on to www.bsedelhi.com for details.

Register 'No Supply' complaint through Helpline No, IVRS, and Mobile App

	Call 24x7-IVRS	399 99 707
	Emergency (Fire & Shock) and non LED streetlights	1800-10-39707
	Mobile APP	Download the App from Google Play & App Store

Stay Safe; avoid flying kites near electric installations

Kite flying is an integral part of the Independence Day celebrations in India. Sometimes this otherwise innocuous activity can be hazardous, even fatal at times. The wide-spread use of metal coated manjha – being a good conductor of electricity – poses a great danger not only to the person flying the kite, but also poses a risk to the electricity supply of an area.

- Metal coated manjha can lead to trippings and even electrocution
- Tripping of just one 33/66 KV overhead line can disrupt power supply to over 10,000 residents of an area and tripping of a single 11 KV line to over 2500 residents



Easy steps for prevention of Dengue, Chikungunya and Malaria



- Don't allow water to accumulate around you, mosquitos breed in clean stagnant water
- Scrub, dry and clean water coolers weekly
- Change water of indoor plants/ containers for birds every week

- Keep lids of water tanks / containers closed. Don't let water tanks overflow
- Use mosquito repellents / mosquito nets to avoid mosquito bites
- Avoid mosquito bite by wearing full sleeve clothes