

SYNERGY

a joint venture with GONCTD

BRPL scores a century in solar roof top



In about a year, BSES has energized 125 (BRPL 100) roof top solar net metering connections with a sanctioned of 5380 KW (5.38 MW). Apart from this, over 37 solar net metering projects with a

cumulative sanctioned load of over 845 KW are under various stages of commissioning at the consumers' end.

Help in reducing electricity bills:

- Roof top solar net metering allows consumers to generate electricity for self consumption and sell surplus, if any, to the discom
- Discoms pay consumers for the surplus energy generated over and above their own consumption as per DERC guidelines.

- Domestic and Commercial consumers can recover return on investment in around 7 to 9 years

Those interested can mail their CA number and contact details to Netmetering.Brpl@relianceada.com.



BRPL 'Zero Balance' scheme winners



Winners posing with BRPL Head Business and Head Customer Care

Winners of BRPL 'Zero Balance' have won Hero Electric Bikes, 40 inch LED TV's, Refrigerators and Washing Machines. Earlier 1520 consumers had won 5 LED blubs each in weekly draws as part of the scheme.

BSES Mobile App: Register 'No Supply' complaints, Pay Bill and avail 'Door Step Services'



Consumers can download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Presently this App is only for Android phones.

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www.facebook.com/bsesdelhi <https://twitter.com/BSEDELHI>

Register 'No Supply' complaint through Helpline No, IVRS, SMS and Mobile App

Call 24x7/
IVRS

399 99707

- For IVRS call from your registered phone number
- For 'No Supply', press 1 and choose 2 for IVRS
- Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered

335 17 100

Additional No
For 'No Supply'
(till August 31, 2016)

SMS

Type BSES <SPACE> NC <SPACE> Type 9 digit CA Number and SMS to 5 61 61 07

Download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Click on the App. Select Service. Register Request/Complaint

Mobile
APP

Dial 1800-10-39707 for Emergency (Fire & Shock) and Streetlight Complaints

Safety of our consumers is important to us! To promptly address emergency (Fire & Shock) and streetlight complaints, BRPL has a dedicated 24 x 7 toll-free number 1800-10-39707.

This dedicated number is over and above the existing option of registering emergency and streetlights complaints on BRPL' 24 x 7 helpline number 399-99-707.