

**HAPPY
INDEPENDENCE
DAY**

BSES
BSES Rajdhani Power Limited

SYNERGY

a joint venture with GONCTD

August - 2016

**Stay Safe; AVOID FLYING KITES near
Electric Installations**



Kite flying is an integral part of the Independence Day celebrations in India. Sometimes this otherwise innocuous activity can be hazardous, even fatal at times. The widespread use of metal coated *manjha* – being a good conductor of electricity – poses a great danger not only to the person flying the kite, but also poses a risk to the electricity supply of an area.

- Metal coated *manjha* can lead to trippings and even electrocution
- Tripping of just one 33/66 KV overhead line can disrupt power supply to over 10,000 residents of an area and tripping of a single 11 KV line to over 2500 residents

Beware of Touts and Impostors!

Help us get rid of touts and impostors! BRPL has come across incidents of forgery and misrepresentation – where gullible and unaware customers have been targeted by impostors, conmen and touts. Customers have fallen for the false assurances of middlemen/touts—promising to have their “BSES” work done “speedily”. Please remember:

- No BRPL staff or representatives visiting your residences is authorised to accept any cash transactions
- All enforcement, fines, penalties and other commercial payments are to be made only at designated BRPL offices
- Please ascertain the identity of persons visiting your premises and claiming to be from BRPL
- If in doubt or you notice anything suspicious, please immediately alert the nearest BRPL Vigilance Team on 011-262 73 311 * or dial 100 and inform the local Police

* Between 9 am to 5:30 pm, Monday to Friday. On other days or after 5 pm, please call 399 99 707

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<https://twitter.com/BSESDELHI>

**Call 24x7-IVRS
399 99707**

- For IVRS call from your registered phone number
- For 'No Supply', press 1 and choose 2 for IVRS
- Your request will be automatically registered • If you are not calling from a registered CA number, please punch your CA number, your request will be registered

**Additional No
For 'No Supply' (till August 31, 2016)
335 17 100**

SMS
Type BSESR <SPACE> NC <SPACE>
Type 9 digit CA Number and SMS to 561 61 07

Mobile APP
Download this App from the BSES website www.bsesdelhi.com, under the section 'Customer Support' or from Google Play. Click on the App. Select Service. Register Request/ Complain!

Register 'No Supply' complaint through Helpline No, IVRS, SMS and Mobile App

**BSES' 2nd Cash back scheme an
unprecedented success**



The second cash-back scheme offered by Paytm for consumers of BSES during June (1 to 30, 2016) was an unprecedented success. Consumers received upto Rs 350 cash-back for timely payments. The total value of transactions crossed Rs 130 crore (BRPL around 80 Crore). Over 5 lakh consumers (BRPL around 3.5 lakh) availed the cash-back offer.

**BRPL' CSR: Positively touching
over 1 lakh lives and counting**



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Send in your feedback to Corporate Communications, BSES Rajdhani Power Limited, Regd. Off: BSES Bhawan, Nehru Place, New Delhi - 110019
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