

September - 2015

## One Time Settlement Scheme

- ▲ After full LPSC waiver :
- ▲ Settle cases related to Power Theft - get upto 2/3<sup>rd</sup> rebate
- ▲ Settle cases of Misuse - get a rebate of 50%
- ▲ Attractive settlement for JJ Cluster & Disconnected consumers (From August 30<sup>th</sup> to September 30<sup>th</sup>, 2015)

Category	Applicable Category	Principal Amount		LPSC Waiver
		Down payment - Rebate	Instalments - Rebate	
Direct theft	Domestic (Connected load upto 11 KW)	2/3 <sup>rd</sup>	60 % (Max 4 instalments)	100%
Meter tampering	Domestic / Non domestic (Sanctioned load upto 11 KW)	2/3 <sup>rd</sup>	60 % (Max 4 instalments)	100%
Misuse / unauthorised use of electricity	All categories of consumers, except industrial	50 % (of the misuse bill amount)	50 % (Max 4 instalments of the misuse bill amount)	100%
Disconnected consumers	All disconnected cases (Sanctioned load upto 11 KW)	NA	NA (Max 4 instalments)	100%
JJ Clusters	Consumers residing in JJ Clusters as mentioned on DUSIB web site	Rs 250/- to be charged per month for the period <ul style="list-style-type: none"> <li>From the date of energisation or last payment, whichever is later</li> <li>Till the date of disconnection or July 31, 2015, whichever is earlier</li> <li>Max 6 instalments</li> </ul>		100%

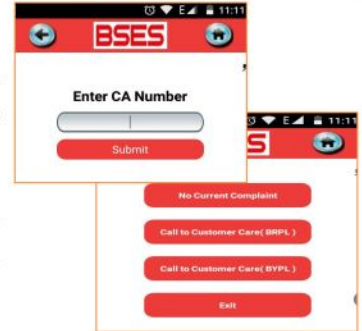
**Note:**

- Default in making payment of any installment on time will render the settlement as null and void.
- On settlement (and after receipt of complete payment) both Discom and the consumer shall withdraw the case(s) of D7/DAE, if proceedings are pending in any court of law or any other forum.
- This is a one-time scheme. After the closure of the scheme, power theft cases will be dealt strictly as per the law.
- Cases already settled in any Court of law, Lok Adalat and at Discom's office will not be re-opened for inclusion in the scheme.

## BSES Mobile APP

Now register 'No Supply' complaints from your mobile

Now you can simply register 'No Supply' complaints by accessing BSES' newly launched and user friendly Mobile App from your smart phones. Named 'BSES App', complaints related to 'No Supply', 'Streetlights' and those related to 'Emergency (Fire & Shock)' can be registered through this Mobile App.



To begin with, this application is presently for Android phones. Consumers can download this App from the BSES website [www.bsesdelhi.com](http://www.bsesdelhi.com), under the section 'Customer Support' or from Google Play.

## Don't miss the opportunity! Get up to 4 LED bulbs at a special price under DELP Scheme

**What is DELP?**

- Government of India scheme
- Cash payment of Rs. 93 or
- Advance payment of Rs. 10 and rest Rs. 83 in 9 easy installments

**To avail the scheme**

- Copy of electricity bill and ID proof for cash payment
- Copy of bill, ID, proof of address\* for advance payment
- \* Electricity bill and address proof should have the same address. Arrears should be fully paid.

**Attention**

Please procure the total number of required bulbs at one time. Once a consumer has procured LED bulbs, there will be no further opportunity to procure more bulbs.



Only 10% LED bulbs with technical faults will be replaced. Conditions apply.



!In comparison to ordinary bulbs

Government of India scheme - LED bulb from DELP Scheme are not for sale. Any violation may attract appropriate penal action.

BRPL consumers can get their LED bulbs at any of the DELP distribution counters of BRPL, BYPL, NDMC and TPDDL. For complete location details, please log on to [www.eeslindia.org](http://www.eeslindia.org)

For any complaints, please call 7042595718, 7042595719 (between 10 am - 5 pm) or e-mail us on [customer\\_care\\_delhidelp@eesl.co.in](mailto:customer_care_delhidelp@eesl.co.in)



Sign up for Government's 'Digital Locker' and get **DIGITALLY EMPOWERED**



**DigiLocker**  
your documents anytime, anywhere

Store, share and authenticate documents electronically

Register yourself and other family members for the Digital Locker and submit the appended details at the nearest BRPL Customer Care Centre

CA No \_\_\_\_\_

Name of registered consumer \_\_\_\_\_

Mobile \_\_\_\_\_ Email id \_\_\_\_\_

No of persons registered for Digital Locker \_\_\_\_\_

1. Digi Locker Id \_\_\_\_\_ 2. Digi Locker Id \_\_\_\_\_

3. Digi Locker Id \_\_\_\_\_ 4. Digi Locker Id \_\_\_\_\_

Easy to subscribe

- Logon to <http://www.bsesdelhi.com> or <https://digilocker.gov.in>
- Subscribe with your mobile number linked Aadhaar card

