

February 7, 2019

Press Release

## **BSES to Organise Lok Adalats For On-The-Spot Settlement of Power Theft Cases**

### **Lok Adalats Being organised in association with Delhi State Legal Services Authority**

- **BYPL (East and Central Delhi) Lok Adalats being organised on February 9 and 10**
- **BRPL (South and West Delhi) Lok Adalats being organised on February 9**
- **Letter/ Notices sent to ~ 14000 consumers / litigants in South, West, East and Central Delhi**
- **Facility to apply for on-the-spot new connection / re-connection after clearing dues**

**New Delhi:** After organising successful Lok Adalats in December 2018, on popular demand, BSES Rajdhani Power Limited (BRPL) and BSES Yamuna Power Limited (BYPL) are once again organising Lok Adalats in association with Delhi State Legal Services Authority (DSLISA).

BRPL will be organising a one-day Lok Adalat on February 9 (Saturday) at the Saket and Dwarka Courts for the residents of South and West Delhi. On the other hand, BYPL will be organising two-day Lok Adalats on February 9 (Saturday) and February 10 (Sunday) at Permanent Lok Adalat Building, ITO (Near Mata Sundari College) & the District Court Karkardooma for the East and Central Delhi residents.

This is the second Lok Adalat being organised by BSES discoms in the last couple of months. The Lok Adalats organised in December 2018 had settled around 4000 power theft cases with a value of around Rs 39 crores. The last over 20 Special Lok Adalats, including the ones held in December 2018, have resolved around 34000 cases with a value of around Rs 270 crores getting settled on the spot

Consumers from various walks of life can use this opportunity for an amicable and on-the-spot settlement of their power theft cases, relating to both Direct Theft (DT) and Meter Tampering (DAE). Cases that are either pending in any Court of Law or are yet to be filed in any Court of Law shall be taken up by the Lok Adalats.

Customers desirous of settling their power theft cases can either attend in person or through their Advocates / Authorised representatives carrying authorisation letter. They should carry their Photo Id and a copy of their theft bill.

### **On-the-spot re-connection / new-connection**

For convenience, BSES will facilitate consumers to apply for on-the-spot re-connection / new-connection, after 'settling' the case and paying their dues at the Lok Adalat. Around 14,000

letters/notices have been sent to BSES customers/litigants with regards to the Lok Adalat. Of these, the maximum numbers of cases are from the Najafgargh and Daryaganj divisions.

**Announcing the Lok Adalats, a BSES spokesperson said,** "We are organising these Lok Adalats in response to the demand from the consumers as it gives them an opportunity to settle the cases on-the-spot. These Lok Adalats too will help resolve cases in the quickest possible time. BSES is also making special arrangements, like setting up Help Desks – manned by specially trained officials - to hand hold each consumer and to make the entire experience as hassle free as possible."

"Post their settlement orders, customers will be given sufficient time to pay their bills. Further, cash counters will be set-up, enabling the customers to pay their bills on-the-spot. They can also pay at the designated BRPL/BYPL offices"- **added the spokesperson.**

### **BSES Divisions with the highest number of cases**

BRPL	Najafgargh	Jaffapur	Mundka	Sarita Vihar	Saket
BYPL	Daryaganj	Paharganj	GT Road	Nand Nagri	Yamuna Vihar

BRPL & BYPL are premier power distribution companies and Joint Ventures between Reliance Infrastructure Limited and GoNCT.

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