

Hiring of Intermediaries for Bill Collection through Gateway/Online Transaction in BRPL

S.No.	Bidder Queries	BRPL Replies
1	Additionally, bidder should be experience in offering such services to at least 25 billers to out of which at least 5 should be electricity board. Performance Certificate of at least 10 billers to be submitted	Not Accepted
2	The annual turnover should be increase to at least Rs 100 Cr and also should be a profit making entity for at least 3 years [required for most government tenders] with minimum profit of at least Rs 50 Cr/year.	No Change
3	We can submit the audited balance sheet for the FY 2018-19, 2019-2020 & 2020-21, while we can submit the provisional Balance sheet for FY 2021-22.	Accepted, Must be submitted with UDIN Based CA Certificate for 2019-20, 2020-21 and 2021-22
4	Please confirm whether multiple parties will be signed up in case L1 rates are matched	Yes
5	Additionally bidder should be associated with at least 45 banks and participation of HDFC/ ICICI/ Axis and SBI under Internet banking should be mandatory	Mention all the banks Aggregated. Aggregated banks should be either of two main banks i.e. from HDFC /ICICI/ Axis/SBI, except for bank bidding the tender.
6	Additionally bidder should be associated with at least 5 wallets	At least two wallets is ok, except for bank bidding the tender.
7	This should be further bifurcated to Visa / MasterCard/Rupay and also slabs should be up to Rs 2000, Between Rs 2000 and Rs 5000 and Above Rs 5000.	Accepted. Bidder must apply in all three slabs, if apply in this category.
8	This needs to be removed from Appendix. Pls cofirm if commercial needs to be mentioned in Appendix as well as commercial bid (Costing Page No. 44)	Commercial Only to submit in Price Format (Section - V). Bidder has to fill accepted / rejected in Appendix - 1
9	Transaction Charges for Mobile Payment App (Page No. 46)- Pls clarify the type of payment referred here .	Removed from Tender
10	Extension of Bid submission date by at least 10 days	Date 12.8.22
11	Extension on the last date of the submission of bid.	Date 12.8.22
12	Extend the Bid Submission date from 3rd Aug 2022 to 10th Aug 2022 at 3.00 PM.	Date 12.8.22
13	In support of technical qualification criteria, kindly confirm if we can submit a Self Declaration of the Merchant counts and Volume / Value of transactions being processed from our PG Platform?	Can submit but at least three letters from top 3 merchants must be attached
14	Request to Standardise the Financial Bid Format so that all participants can submit standard commercials and it's easier for evaluation during RA too?	As per Price Bid - Section V
15	Kindly confirm if the revenue stamp inclusion is applicable for online collection in this scope of work	Not Applicable at Present
16	Kindly confirm the process for collections for public holidays and bank non-working days. We just wanted to understand since our standard practice involves automated payment file on daily basis and MIS generation post recon.	Payment File (Transactions Data) should be sent on daily basis through Auto Mailer duly matched with the payment amount on t+1 basis (before 11.00am). Amount can be remitted into BRPL bank account on first next banking day before 12 noon. One txn file should carry one date only i.e. T day txn only.
17	Request BRPL to change the timelines to 3 years in this clause.	NO CHANGE
18	Request BRPL to change this to T+1 Bank working days.	Payment File (Transactions Data) should be sent on daily basis through Auto Mailer duly matched with the payment amount on t+1 basis (before 11.00am). Amount can be remitted into BRPL bank account on first next banking day before 12 noon. One txn file should carry one date only i.e. T day txn only.
19	Request BRPL to clarify on the Mobile Payment App charges.	Removed from tender
20	Request BRPL to clarify if the bidder is allowed to participate for selected payment methods only.	Accepted
21	Request BRPL to elaborate on the affiliations, accreditations and certifications to comply with. (Page No. 5)	As per RBI Guidelines
22	As discussed in the pre bid meeting, we will be filing the tender from Paytm Payment services Limited (PPSL) & PPSL is a company formed as a subsidiary of OCL as the same is required to comply with regulatory requirements, we would request you to please consider financials and work experience of OCL.	Paytm Payment Services Limited should fulfil the condition with parent company and certify on letter head that PPSL is a subsidiary of OCL, i.e. parent company. Whereas the bidder needs to submit the proof of such earlier work to be considered/counted towards total experience.
23	As discussed in the pre bid meeting, we will be filing the tender from Paytm Payment services Limited (PPSL) & PPSL is a company formed as a subsidiary of OCL as the same is required to comply with regulatory requirements, we would request you to please consider financials and work experience of OCL.	