BSES
BSES Rajdhani Power Limited
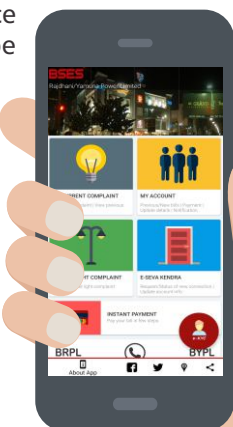a joint venture with GONCTD

SAMVAD

Powering the fight against Covid-19

In the unprecedented global response against Covid 19, apart from the doctors, nurses & the medical staff, there are also other essential services, which are critical to these efforts. One such critical service is that of electricity distribution. It is not only powering these efforts, but also the lives of millions of residents, who have been confined to their homes. Aware of the responsibility on their shoulders, thousands of BSES' power warriors are working selflessly to ensure quality & reliable power supply.

Do you know, you can do Self Meter Reading and get rebate* on your bill

Step 1: Go to BSES Mobile App
(or download from Google Play / App Store)

Step 2: Go to 'My Account' & enter User Id and Password
(New Users will have to create their Id and password)

Step 3: Click on the registered CA number for which, 'Self Meter Reading' is required
(For multiple CA #'s, meter reading can be captured one-by-one)

Step 4: Icon will be displayed for capturing 'Self Meter Reading'

Step 5: Details like Name, Address, Contact No, Email Id, Category, Last Invoice Date & meter number will be displayed automatically

- Verify the meter number. If okay, please tick the box, else edit the number

Step 6: Enter the details and capture the photograph of the meter reading & submit

- Auto SMS will be generated with unique reference number
- Information will also be displayed on screen

Lending a helping hand

Practising social distancing & personal hygiene are the only vaccines at present against Covid-19. Supplementing the Government efforts, BSES is doing its bit against the fight against Covid-19. BSES is providing dry food rations (like rice, pulses, atta, cooking oil etc), masks, sanitisers and soaps at the door-steps of the thousands of residents of several JJ clusters in South and West Delhi.

Pay your bills online & get upto Rs 220* rebate

Now get rebate for paying BSES bills through a variety of new age digital payment options from the comfort of your homes on BSES Website, Mobile App & other payment platforms. #GoDigital

- 1% or Rs 200# rebate if full payment made within 7 days of the bill generation date
- 0.5% or Rs 150# rebate if payment made between 8-14 days of the bill generation date
- No transaction charges on online payment of BSES bills
- Get Rs 20 rebate on Self Meter Reading on the BSES Mobile App

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- *No transaction charges on payments upto Rs 10,000*
- *No transaction charges on any amount if paid through Bharat Bill Pay enabled channels*
- *No rebate on part payment and excludes arrears*
- *Rebate amount will be credited in your next bill*
- *The schemes are applicable on the bills raised from March 24, 2020 to June 30, 2020 only*

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- *Whichever is lower*

Register 'No Supply' complaints through convenient options like Mobile App and WhatsApp

Available on the **App Store**

Available on **Android**

Toll Free 24x7
19123

WhatsApp
Duplicate Bill
(Type #Bill 9 digit CA No & send to 9999919123)

WhatsApp
Register 'No Supply' complaints
(Type #NC 9 digit CA No & send to 9999919123)

Emergency (Fire & Shock)
1800 10 39707